

TalentLoop Terms and Conditions

TalentLoop | Last Updated: 17 September 2026

1. About TalentLoop

TalentLoop is a technology and SaaS business that develops and operates digital products and services. One product in the TalentLoop ecosystem is an online RE5 examination-preparation service.

These Terms govern use of the TalentLoop website, applications, digital products and related services.

2. Acceptance

By creating an account, purchasing a product, accessing a service or otherwise using TalentLoop after being given an opportunity to review these Terms, you agree to them.

3. RE5 Preparation Service

The RE5 product provides digital educational resources intended to assist preparation for the South African Regulatory Examination for Representatives (RE5). Depending on the product purchased, resources may include reading material, videos, practice questions, mock examinations, explanations and progress information.

4. Educational Disclaimer

TalentLoop is an educational preparation service and is not the official RE5 examination provider.

Use of TalentLoop does not guarantee a particular score, passing result, employment outcome, licensing outcome or regulatory approval. Users remain responsible for confirming official examination requirements and arrangements with the relevant authority or examination provider.

5. Accounts and Access

Users must provide reasonably accurate account information and keep login credentials confidential. Unless expressly permitted, accounts are intended for the individual who purchased or received access and may not be sold, transferred or shared.

Access depends on the product or access plan purchased and its applicable access period.

6. Digital Content and Intellectual Property

TalentLoop and its licensors retain rights in the platform, software, branding, educational content, question banks, explanations and other proprietary materials. Access does not transfer ownership.

Users may not reproduce, resell, publicly distribute, commercially exploit, systematically extract or scrape substantial portions of proprietary TalentLoop content without permission.

7. Mock Examinations

Mock examinations are study tools and may use question selection, weighting and randomisation to provide varied practice. Mock scores are not official examination results.

8. Payments

Prices and applicable access conditions are presented before purchase. Payments may be processed by third-party payment providers.

9. User Feedback

Users are encouraged to report errors, unclear questions, technical problems and suggestions. TalentLoop may use feedback to improve the service, subject to applicable privacy obligations.

10. Availability and Changes

TalentLoop will make reasonable efforts to keep services available, but uninterrupted or error-free operation is not guaranteed. Features, content and functionality may be updated, changed or discontinued.

11. Prohibited Use

Users may not gain unauthorised access, interfere with the service, circumvent security controls, introduce malicious code, abuse vulnerabilities, scrape substantial content or otherwise use the service unlawfully.

12. Privacy

Personal information is handled in accordance with the TalentLoop Privacy Policy and applicable data-protection requirements.

13. Suspension or Termination

TalentLoop may restrict or terminate access where reasonably necessary because of material breach, unauthorised sharing, fraudulent activity, payment issues, security concerns or misuse, subject to applicable law.

14. Liability

To the extent permitted by law, TalentLoop is not responsible for losses caused by matters outside its reasonable control, service interruptions, third-party failures, user errors or examination outcomes. Nothing excludes a right or liability that cannot lawfully be excluded.

15. Governing Law

These Terms are intended to be governed by the laws of the Republic of South Africa, subject to mandatory rights or protections that apply.

16. Contact

Legal Entity Name: [Legal Entity Name]

Email: [Support Email]

Telephone: [Telephone Number]

Website: talentloop.co.za

Company / Trading Name: TalentLoop | Legal Entity: [Legal Entity Name] | Email: [Support Email] | Telephone: [Telephone Number] | talentloop.co.za