

TalentLoop Privacy Policy

TalentLoop | Last Updated: 17 September 2026

1. Introduction

This Privacy Policy explains how TalentLoop may collect, use, store and otherwise process personal information when you use its website, applications and services.

2. Information We May Collect

Depending on use of the service, information may include name, email address, account information, product access, study progress, mock-examination attempts and scores, support communications, transaction references, and technical or usage information.

3. How We Use Information

Information may be used to create and manage accounts, provide purchased services, deliver content, record progress, reconcile transactions, provide support, maintain security, improve the platform and communicate important service information.

4. Payments and Service Providers

Payment transactions may be processed by third-party payment providers. TalentLoop may receive transaction or payment-status information needed to manage purchases. Trusted providers such as hosting, email, authentication, analytics and infrastructure providers may process information where necessary to operate the service.

5. Learning Data

TalentLoop may process enrolments, lesson progress, practice activity, mock attempts and scores to provide learning and performance features.

6. Cookies and Technical Information

The website or application may use cookies, logs and similar technologies for functionality, security, performance and usage analysis.

7. Security

TalentLoop uses reasonable measures intended to protect personal information against unauthorised access, loss, misuse or disclosure. No internet service can guarantee absolute security.

8. Retention

Information is retained for as long as reasonably necessary to provide the service, meet operational requirements, resolve disputes, maintain records or comply with applicable obligations.

9. Your Rights and Requests

Subject to applicable law, you may have rights relating to access to or correction of personal information. Requests can be submitted using the contact details below; identity verification may be required.

10. Changes

This Privacy Policy may be updated from time to time. The latest version will display its updated date.

11. Contact

Legal Entity Name: [Legal Entity Name]

Privacy / Support Email: [Support Email]

Telephone: [Telephone Number]

Website: talentloop.co.za

Company / Trading Name: TalentLoop | Legal Entity: [Legal Entity Name] | Email: [Support Email] | Telephone: [Telephone Number] | talentloop.co.za